Privacy Policy
Agreement

Overview

When you browse our website or register to access our resources or contact Sales, you're trusting us with your information. We take our data privacy responsibility seriously and work hard to protect your information.

This Privacy Policy is meant to help you understand what information we collect. We explain how we collect it and how you can update, manage, export, and delete your information.

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Sections

Visitors to comprose.com

You can visit our website without telling us who you are or revealing any information about yourself. Our web servers collect the domain names, not the e-mail addresses, of visitors.

In general, we gather information about users of the Site collectively and anonymized in order to determine, for example, which areas users access more frequently and which materials users access the most.

This information helps us to determine what is most beneficial for our users, and how we can continually create a better overall experience for our users by improving the content of the Site.

There are times however, when we may need information from you, such as your name and address. Customarily, the personal information COMPROSE obtains is used only to respond to inquiries, to process orders, for product registration, or to allow us to email you information about our product and services.

We may also ask you to voluntarily provide us with information for market research such as, your interests, demographics, and experience with our products.

Cookies in use on this site

Cookies and how they Benefit You

Our website uses cookies, as almost all websites do, to help provide you with the best experience we can. Cookies are small text files that are placed on your computer or mobile phone when you browse websites. Our cookies help us:

- Make our website work as you'd expect
- Improve the speed/security of the site
- Continuously improve our website for you
- Make our marketing more efficient (ultimately helping us to offer the service we do at the price we do)

We do not use cookies to:

- Collect any personally identifiable information (without your expressed permission)
- Collect any sensitive information
- Pass data to advertising networks
- Pass personally identifiable data to third parties (without your expressed permission)

You can learn more about all the cookies we use below

Granting us permission to use cookies

If the settings on your software that you are using to view this website (your browser) are adjusted to accept cookies we take this, and your continued use of our website, to mean that you are fine with this. Should you wish to remove or not use cookies from our site you can learn how to do this below, however doing so will likely mean that our site will not work as you would expect.

Our own cookies

We use cookies to make our website work including:

- Collect anonymized traffic of our site with Google Analytics
- After requesting access to our product information or requesting to be contacted by Sales, collecting your contact information with HubSpot and our Salesforce (Our contact relationship management tool for our sales process and team)

Third party functions

Our site, like most websites, includes functionality provided by third parties. A common example is an embedded Vimeo video. Our site includes the following which use cookies:

- Google Analytics
- Google Search Console
- Hotjar
- HubSpot
- OnceHub
- Salesforce
- Vimeo
- Zapier
- Zoom

Anonymous Visitor Statistics Cookies

We use cookies to compile visitor statistics such as how many people have visited our website, what type of technology they are using (e.g. Mac or Windows which helps to identify when our site isn't working as it should for particular technologies), how long they spend on the site, what page they look at etc. This helps us to continuously improve our website. These so called "analytics" programs also tell us if , on an anonymous basis, how people reached this site (e.g. from a search engine) and whether they have been here before. This helps us ensure that our Site is user-friendly.
We use:

- Google Analytics
- Google Search Console
- Hotjar
- Vimeo

Turning Cookies Off

You can usually switch cookies off by adjusting your browser settings to stop it from accepting cookies (For Chrome learn how to disable cookies). Doing so, however, will likely limit the functionality of ours and a large proportion of the world's websites, as cookies are a standard part of most modern websites.

If you want to engage with us or request information that requires registration, you will need to have cookies enabled in order to sign up.

Website Links

COMPROSE's Site may contain links to other websites. While COMPROSE tries to link only to sites that share its high standards and respect for privacy, COMPROSE cannot take responsibility for the content or the privacy practices employed by other sites.

Personal Identifiable Information

We do NOT collect any personal identifiable information if you are simply browsing our website.

However, if you are interested in our Software as a Service product Zavanta or want access to our educational and Sales information, we ask you to sign-up. The sign-up form asks for your contact information. We will use the contact information to get in contact with you about our product and services.

If you consent and send us your contact information, your data will be shared with the following third-party services:

- HubSpot
- OnceHub
- Salesforce
- Zoom

We are collecting and storing the following personal information from you:

- Name
- Email
- Title
- Phone number
- IP address

The third-party services we use are following rigorous data privacy standards and are compliant with the EU data privacy regulations GDPR.

How long we keep your data

If you have requested access to our Resources (feature videos, articles, white papers) we may from time to time send you emails. We are constantly improving our product and publishing new content. You may opt out of our email campaigns at any time.

If you have signed up for a Zavanta trial, if you decide not to become a customer, we ask for your explicit consent to keep your contact information for future reference.

How to exercise your data rights

We are compliant with the EU data protection regulation GDPR. We are only collecting your contact information for our sales process. If you want to update, view, or delete your contact information please contact us at:

COMPROSE, Inc.

1-800-719-8964 | (314) 968-9977
231 S Bemiston Ave Ste 850 PMB 95017
Saint Louis, Missouri 63105-1920

Sales & Marketing: info@comprose.com
Zavanta Technical Support: support@comprose.com
Zavanta Training: training@comprose.com
Customer Service / Billing: admin@comprose.com

Data Security

All of the information you submit at our site is encrypted and stored safely in a database that is backed up nightly.

Changes

If at anytime COMPROSE changes its privacy commitment, COMPROSE will post those changes here so that you will know what information COMPROSE gathers and how COMPROSE might use that information.

We will not reduce your rights under this Privacy Policy without your explicit consent.